

Welcome to the July 2021 Newsletter!

Agent

New BSPlink Training Material

- Webinars

Developments Released

- Avoid giving TA to TIDs agents
- RA Greater Automation – 60-Day Automatic processing

New BSPlink Training material

Already curious about the NEW BSPlink? Do not miss the opportunity of being the first one to try it. The launch of the global training phase is already live.

The New Front End project team has made available resources to create effective training materials conformed by a training portal, tutorial videos and user manuals.

The tutorial videos are available in English with subtitles in 16 different languages.

The training portal can be used for Self-learning and self-practice of the New BSPlink platform.

Training materials can be found on the IATA Customer portal or by clicking on the links below.

- [Tutorial videos](#)
- [Training portal Access](#)
- [About New BSPlink](#)

For more info please contact us at newbsplink@iata.org

You may also access the [BSPlink Webinar](#) or our [sessions online](#).

Developments Released

BSPLINK: Avoid giving TA to TIDs agents

Starting on the 5th of July, TIDS Agents of BSP XC will be merged into BSP CA through the master agent file. As some Airlines have activated the parameter to automatically grant Ticketing Authority to any new code, all the TIDs agents would receive TA automatically. BSPlink will create an internal control so TA is not given to these said codes.

RA Greater Automation – 60-Day Automatic processing

Refund applications that have been issued for 60 days and not actioned by the Airline user will be automatically authorized.

BSPlink Webpage: <https://www.bsplink.iata.org>

For more information, please visit: <http://www.iata.org/customer-portal>