

Reminder

- **Reminder: BSPlink Credentials**

Welcome to the June 2019 Newsletter!

Agent

Developments Released

- **PBD Resolution Date**

Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users.

Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis.

Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



Future Developments

PBD Resolution date

The new PBD functionality will be modified so that if the limit of disagreement between the airline / agent are used, the PBD will be immediately resolved and the final status will be reported in the next PBD output file "30BSP".

For internal contacts to BSPlink team, please open an internal Salesforce case and escalate through "Operational Tools - HO" queue.

BSPlink Webpage: <https://www.bsplink.iata.org>