BSP*link* NEWSLETTER

Agent

New BSPlink Training Material

- **Webinars**

Refund Application Query for Suspended agents

New BSPlink Training material

Already curious about the NEW BSPlink? Do not miss the opportunity of being the first one to try it. The launch of the global training phase is already live.

The New Front End project team has made available resources to create effective training materials conformed by a training portal, tutorial videos and user manuals.

The tutorial videos are available in English with subtitles in 16 different languages.

The training portal can be used for Self-learning and self-practice of the New BSPlink platform.

Training materials can be found on the IATA Customer portal or by clicking on the links below.

- ➢ **Tutorial videos**
- ➢ **Training portal Access**
- ➢ **About New BSPlink**

For more info please contact us at **newbsplink@iata.org**

You may also access the BSPlink Webinar or our sessions online.

Refund Application Query for Suspended agents

'RA Query' option will be added along with currently available Files Download & ADM/ACM option when an agent starts the deactivation process and the basic template is assigned.

BSP*link* Webpage: https://www.bsplink.iata.org