

### Reminder

- **Reminder: BSPlink Credentials**

## Welcome to the December 2018 Newsletter!

**Airline**

### Developments Released

- **Commission Control Query and Self-service update**
- **Agent Own Cards**

### Future Developments

- **RTDN validation on ADM**
- **NFE Self-learning Monitoring Tool**
- **PBDs – Download/Upload by Airlines**

### **Reminder: BSPlink Credentials**

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users. Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis. Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



### Developments Released

#### **Commission Control Query and Self-service update**

With these new options, airlines will be able to define, update and query the setups of their commission controls and the transmittal of that information to other related users (agents, BSP, GDS, DPC) in BSPlink System. Also, Agents and GDS will have a Commission Control email alert in case changes are performed by the Airline.

#### **Agent Own Cards**

A daily email will be generated at the end of the day including all the ADD and DELETE actions from the previous day.

### Future Developments

#### **RTDN validation on ADM**

The validations performed to Related Documents when issuing an ADM (online and mass-upload) have been enhanced to fully comply Resolution 850m. Depending on the TRNC of the first related document (RTDN), a specific control will be applied on the DAIS of the ADM; If the control is not fulfilled a Warning will be displayed to the user indicating the ADM is not aligned with Resolution 850m.

For internal contacts to BSPlink team, please open an internal SalesForce case and escalate through "Operational Tools - HO" queue.

BSPlink Webpage: <https://www.bsplink.iata.org>

### **NFE Self-learning Monitoring Tool**

BSPlink will display a series of pop-up messages to all BSPlink users when they connect in order to inform them about the upcoming new front-end.

### **PBDs - Download/Upload files by Airlines**

The airline users (LOMU, LOSU, HOMU and HOSU) will be able to manage the Post Billing Disputes issued by the agents through mass upload files. They will also be able to review the modifications made on Post Billing disputes during the day through a daily mass download file that will be received in the same way as the ACM/ADM or refund mass download files