

### Reminder

- **Reminder: BSPlink Credentials**

### Developments Released

- **PBD: 7 days extension start date**

### Future Developments

- **BSPlink access through CS Portal campaign**
- **Exclude expired agents and airlines for EasyPay and FOP queries**

## Welcome to the December 2019 Newsletter!

### Airline

### **Reminder: BSPlink Credentials**

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users. Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis. Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



### **Developments Released**

#### **PBD: 7 days extension start date**

It is now possible to define, per BSP, the days before the "Maximum Post Billing Dispute Resolution Period (days)" from which the Post Billing Dispute will be postponed.

### **Future Developments**

#### **BSPlink access through CS Portal campaign**

An alert will be shown to the users, whenever they access BSPlink directly through the URL, encouraging the user to use the Customer Service Portal instead.

#### **Exclude expired agents and airlines for EasyPay and FOP queries**

Expired agents and airlines will be excluded in the EasyPay and FOP queries.