

Welcome to the September 2020 Newsletter!

Airline

New BSPLink Training Material

- Webinar

New BSPLink Training material

Already curious about the NEW BSPLink? Do not miss the opportunity of being the first one to try it. The launch of the global training phase is already live.

The New Front End project team has made available resources to create effective training materials conformed by a training portal, tutorial videos and user manuals.

The tutorial videos are available in English with subtitles in 16 different languages.

The training portal can be used for Self-learning and self-practice of the New BSPLink platform.

Training materials can be found on the IATA Customer portal or by clicking on the links below.

- [Tutorial videos](#)
- [Training portal Access](#)
- [About New BSPLink](#)

For more info please contact us at newbsplink@iata.org

You may also access the [BSPLink Webinar](#) or our [sessions online](#).

Webinar

Check out the BSPLink airlines' webinar as from page 2.

BSPLink Webpage: <https://www.bsplink.iata.org>



Your New Gateway to IATA Billing & Settlement Plan (BSP)

Month, 2020
Airlines Webinar



Our focus is maximizing the value delivered by BSPLink



A fresh new interface

1. Work in the language of your choice: English, French, Spanish, Portuguese and German.
2. Customize what you see on screen with drag and drop modular tables.
3. Save time when looking for documents with auto-complete search function.
4. See at a glance when new types of report become available.
5. Multi-tab option to handle several tasks simultaneously.

NEW!

NEW!

NEW!

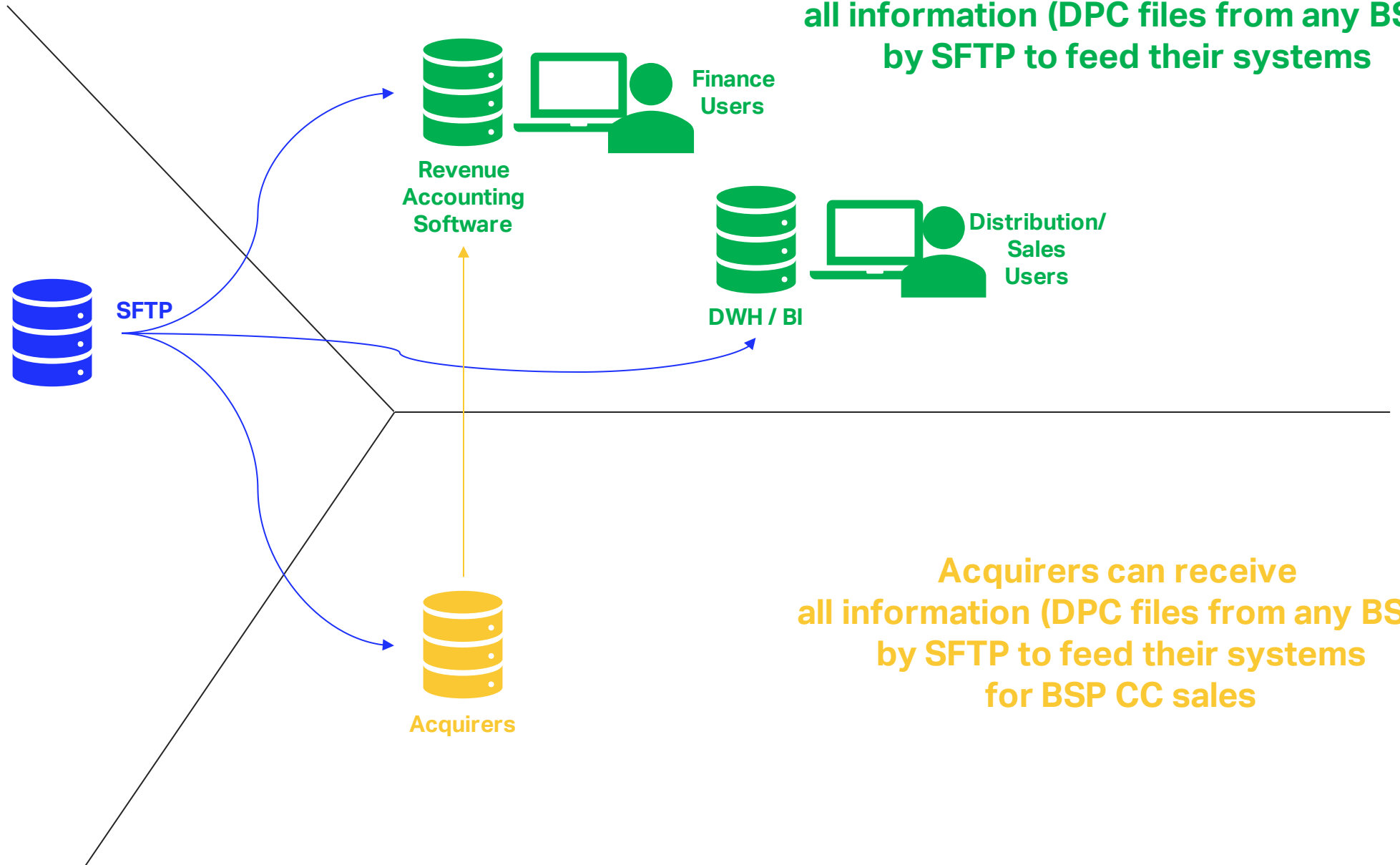
NEW!

The screenshot displays the BSPlink dashboard with the following components:

- Navigation Bar:** Includes IATA and BSPlink logos, a search icon, and a user profile for 'Andries Grootenk'. The main menu contains: DASHBOARD, ACM / ADM, REFUND, DOCUMENTS, FILES, SALES, MASTER DATA, and USERS.
- Dashboard Summary:** Features four key metrics for an 'Airline':
 - 75 Refund Applications issued in the last 7 days.
 - 5 ADMs disputed in the last 7 days.
 - 6 PBDs received in the last 7 days.
 - 143 RET Documents rejected / modified in the last 7 days.
- Insights Section:** Contains three donut charts:
 - ADMs by Status:** Total 650. Legend: Billed (300), Pending (125), Disputed (52), Dispute Approved (52).
 - Refund Application by Status:** Total 650. Legend: Pending (300), Pending (125), Rejected (52).
 - Files by Type:** Total 650. Legend: WebLink Output RET File (300), IBSP's Billing Output (125), WebLink Evaluation File (52), TIP Reports (57).
- Latest searches:** A list of search filters including 'ADMs Pending Billing', 'ADMs Disputed', 'ADMs Dispute Rejected', 'Refund Application Authorized', 'Refund Application Rejected', and 'ADMs Dispute Rejected', each with a 'Date of search' and a 'See all' link.
- IATA Messages and News:** Includes a banner for 'BSP LEICHT GEMACHT' and a news item titled 'Reopening of IATA Miami office' dated 23/08/19.

IT connectivity: BSPLink SFTP

Airline can receive all information (DPC files from any BSP) by SFTP to feed their systems



Acquirers can receive all information (DPC files from any BSP) by SFTP to feed their systems for BSP CC sales

Other data delivery options: iiNET

	BSPlink	iiNET
BSP Data	✓	✓
PCI compliant	✓	✓
Data aggregation for all BSP operations	✓	✓
Security (SSL, IPSec, APISec)	✓	✓
Multiple SFTP dispatches (to different servers)	✗	✓
Other Settlement Data (eg. CASS, ICH...)	✗	✓
File data processing (eg. file name change)	✗	✓

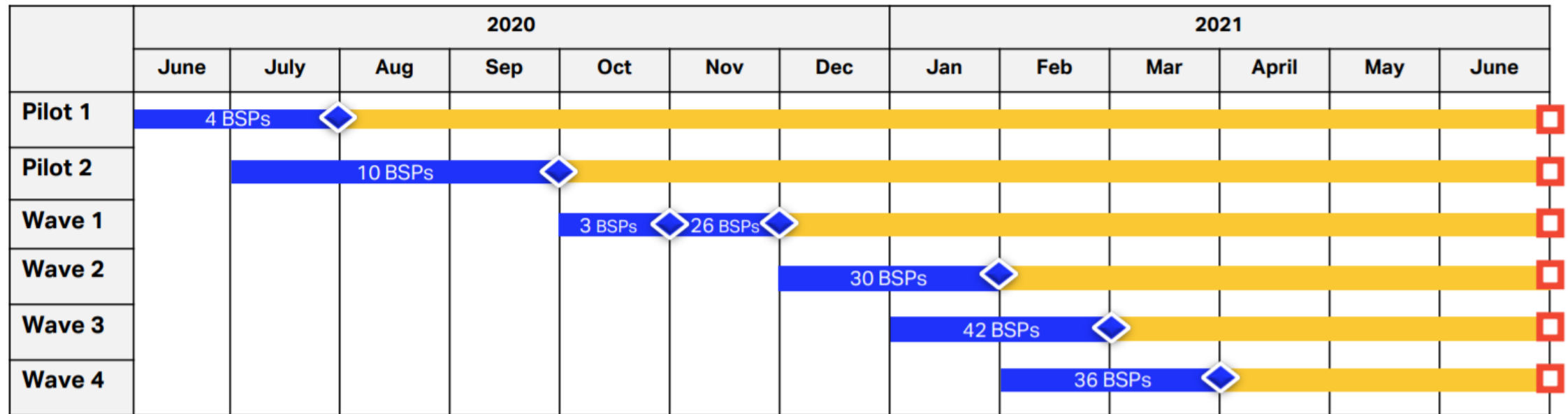
When will the new BSPlink
be available for you ?



Tentative Go Live roadmap

Roadmap on: <https://www.iata.org/contentassets/62a49b9f915341fabe576ad31ec12983/newbsplink-roadmap.pdf>

Data and business processes are Realtime synchronized between New BSPlink and Classic BSPlink



← Training available for users on IATA Customer Portal →

Beta phase

- Classic BSPlink main platform
- Beta version access available
- Available 1 month or more

Classic BSPlink Backup

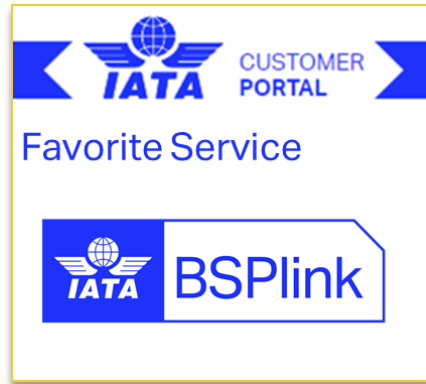
- New BSPlink main platform
- Classic BSPlink accessible at all times
- Point of change may vary by BSP

Classic BSPlink Deactivated

- New BSPlink **ONLY** platform
- Classic BSPlink **Decommissioned**



Beta version user experience

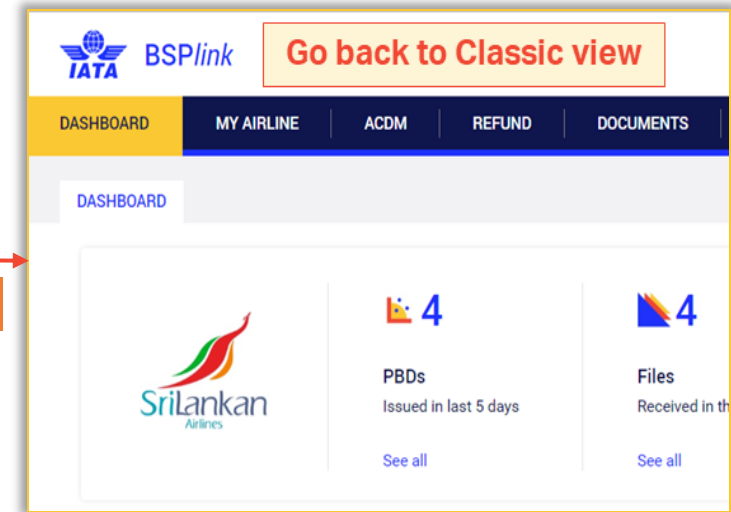


Select BSP

In BETA version the classic view is the default app.



optional



<https://www.bsplink.iata.org>

Country/Territory:

Language:

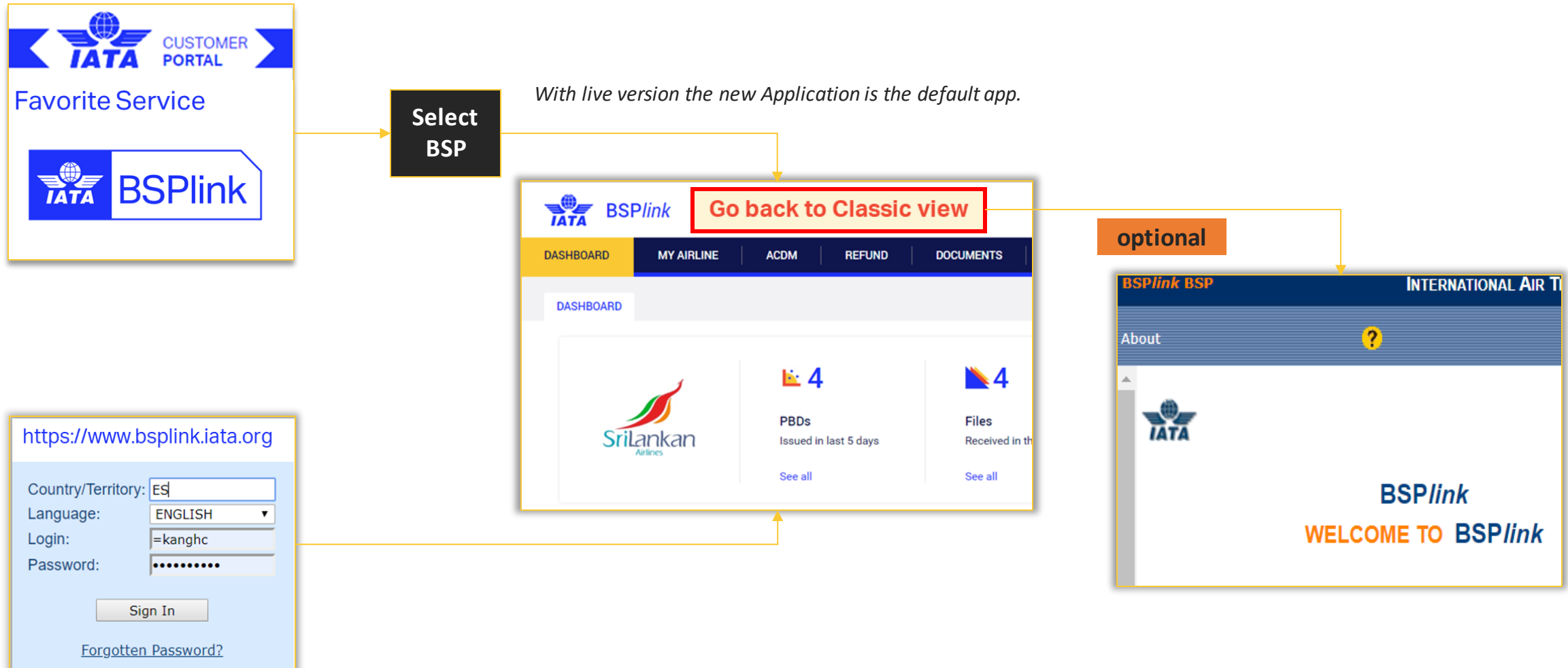
Login:

Password:

[Forgotten Password?](#)

During BETA version stage prices don't change

Go live user experience



Waves and countries

- **PILOT 1**

- Fiji
- Malta
- Mozambique
- Macao

- **PILOT 2**

- Mongolia
- Chad
- Haiti
- Togo
- Samoa
- Belize
- Bosnia and Herzegovina
- Kosovo
- Micronesia, Federated States of
- Philippines

Waves and countries in 2020

- **WAVE 1**

- Brazil
- Canada
- Saudi Arabi
- South Africa
- Egypt
- Argentina
- Mexico
- Colombia
- Nigeria
- Kuwait
- Morocco
- Hong Kong
- UAE
- Tunisia
- Qatar
- Chile
- Lebanon
- Oman
- Korea, Republic of
- Kenya
- Ecuador
- Jordan
- Venezuela, Bolivarian Republic of
- New Zealand
- Peru
- Japan
- Singapore
- India
- Myanmar

Waves and countries in 2020

- **WAVE 2**

- Malaysia
- Thailand
- Indonesia
- Viet Nam
- Bangladesh
- Pakistan
- Netherlands
- Austria
- Bulgaria
- Bahrain
- Ghana
- Ethiopia
- Tanzania
- Mauritius
- Zambia
- Uganda
- Senegal
- Mauritania
- Chinese Taipei
- Costa Rica
- Bolivia
- Panama
- Paraguay
- Guatemala
- Uruguay
- Dominican Republic
- Trinidad and Tobago
- El Salvador
- Honduras

Waves and countries in 2021

- **WAVE 3**

- Papua
- Cambodia
- New Caledonia
- French Polynesia
- Tonga
- Guam
- Nepal
- Sri Lanka
- Albania
- Azerbaijan
- Estonia
- Georgia
- Croatia
- Iceland
- Lithuania
- Latvia
- Macedonia
- Slovenia
- Slovakia
- Zimbabwe
- Côte d'Ivoire
- Botswana
- Cameroon
- Benin
- Malawi
- Mali
- Burkina Faso
- Sudan
- Niger

Waves and countries in 2021

- **WAVE 3 (CONT.)**

- Congo
- Gabon
- Rwanda
- Bahamas
- Jamaica
- Barbados
- Suriname
- Guyana
- Bermuda
- Nicaragua
- Aruba
- Antigua and Barbuda
- Cayman Islands

Waves and countries in 2021

- **WAVE 4**

- Belgium
- Switzerland
- Cyprus
- Czech Republic
- Germany
- Denmark
- Spain
- Finland
- France
- United Kingdom
- Greece
- Hungary
- Ireland

- Israel
- Italy
- Kazakhstan
- Norway
- Poland
- Portugal
- Romania

Why do we launch in waves?

- IATA wants to ensure business continuity for all parties involved and BSPlink is a crucial piece in the day to day work for airlines, agents and GDS alike
- IATA seeks
 - Robustness of the solution
 - Backwards compatibility
 - Stability
 - Ability to absorb any potential queries or doubts from customers during migration plan
- Therefore, IATA considers it is best to have a phased approach to ensure the smoothest roll out possible

How does migration impact my company?



What should I expect from this migration?

1. IATA will ensure **no technical downtime** to support business continuity worldwide
2. All **users will be trained through video tutorials in several languages** and a BSPLink with dummy data (as from March to end of year 2021)
3. The current and new interface will co-exist during several months (see planning slide)
 - No matter the interface, production data integrity and access is preserved
4. If you built some **scripts** to extract information from BSPLink, **you may need to re-configure them**
5. SFTP migration will not require re-configuration
- 6. Logins can be shared**
 - Under request from FinAC SG and FinDev
- 7. Airlines' pricing and packaging does not change in 2020** (see next slide)
 - In agreement with FinAC SG and FinDev

Prices

Price in USD per month	IATA Members	IATA Non-Members
1st Basic User per BSP	Free of charge	30 USD
Add. Basic User per BSP	20 USD	50% surcharge
1st Enhanced User per BSP	Free of charge	142.5 USD
Add. Enhanced User per BSP	95 USD	50% surcharge
1st Multi-country User per BSP	285 USD	50% surcharge
Add. Multi-country User per BSP	285 USD	50% surcharge

* China ASD migration is planned for H1 2021 (estimated launch in June)

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Price	Included in Lean*	Price per volume



*Any company with the SFTP service now, it will be kept



Thank you!

