

Reminder

- Reminder: BSPlink Credentials

Developments Released

- FOP file by mail
- Commission Control Query and Self-service update

Future Developments

- GDS FOP file copy / Agents FOP information request
- NFE Self-learning Monitoring Tool
- Ticketing Authority Red Alert files

For internal contacts to BSPlink team, please open an internal Salesforce case and escalate through "Operational Tools - HO" queue.

BSPlink Webpage: <https://www.bsplink.iata.org>

Welcome to the December 2018 Newsletter!

GDS

Reminder: BSPlink Credentials

BSPlink users are reminded not to share their passwords. Sharing account credentials can put organizational security at risk by exposing customer information and financial data to unauthorized users. Also, use strong passwords, and remember they need to be unique in every system and changed on a regular basis. Lastly, please remember that you can use the "**Forgotten Password?**" Link in the BSPlink home page to reset and reinforce your credentials.



Developments Released

FOP file by mail

A new option was created in BSPlink for GDS users, which allows them to configure email addresses to which the FOP file can be sent as an attachment. This option also allows GDS users to decide whether they continue receiving the Form of Payment file through SFTP and/or via email.

Commission Control Query and Self-service update

With these new options, airlines will be able to define, update and query the setups of their commission controls. This information will be also available to other related users (agents, BSP, GDS, and DPC) in BSPlink System. Agents and GDS users will have the possibility to set a Commission Control email alert to be notified in case any changes are performed by the Airline.

Future Developments

GDS FOP file copy / Agents FOP information request

GDSs will be able to request a copy of the GDS FOP file to be sent to the GDS BSPlink container of a chosen environment. Also, GDS users will be able to request agents FOP information for all agents or an agent of the environment where the user is logged.

NFE Self-learning Monitoring Tool

BSPlink will display a series of pop-up messages to all BSPlink users when they connect in order to inform them about the upcoming new front-end.

Ticketing Authority Red Alert files

A new parameter will be added in the requests for the Agent Deactivation Web Service to inform BSPlink of agent deactivations marked as urgent. When the Urgent parameter is received with values 'Yes', BSPlink will advance the generation of the corresponding Global GDS Ticketing Authority Files from their usual schedule.